

THE PRACTICE TEAM

Doctors:

Dr Renu Hans, MBBS, MRCGP

Female partner

Dr Hesel Kateb, MBBS MRCP MRCGP

Male partner

Dr Shamim Chowdhury, Female Sessional GP

Dr Alice Jardine, Female sessional GP

Dr Afsana Bhuiya, Female sessional GP

Dr Claire Phipps, Female sessional GP

Practice Nurses:

Mrs Kathleen O'Reilly RGN

Mrs Catherine Larkin RGN

Mrs Christina Kateb RGN (minor surgery)

Health Care Assistant:

Mr Viengxai Southahak

Receptionists: (Alphabetical order)

Mrs Manisha Chopra

Mrs Helen Garcia

Mrs Claire Hunte

Mrs Raksha (Jazz) Tahir

Mrs Kim Zahra

Administration:

Mr Jim Knox DPM

Mrs Nadezda Belous

Mrs Christina Kateb

SURGERY OPENING HOURS

The Practice is open from 8:30 am
until 6.30 pm Monday to Friday.

WEDNESDAYS we are open from 8.30 am until
1pm (Dartmouth Park Hill site)

THURSDAYS we are open from 8:30 am until 1
pm (Tufnell Park Road site)

For medical advice outside surgery hours please
telephone 111. For **medically urgent cases only**
please dial 999.

APPOINTMENT TIMES

Monday: 0830 – 1130 1530 - 1830

Tuesday: 0830 – 1130 1530 - 1830

Wednesday: 0830 – 1130 1530 - 1830

Wednesday: 1530 - 1830 Walk-In Baby Clinic

Thursday: 0830 – 1130 1530 - 1830

Thursday: 1400 - 1800 Minor Surgery

Friday: 0830 – 1130 1530 - 1830

ADVANCE Appointments can be booked:

0900 – 1000 Mon to Fri

1530 – 1800 Mon to Fri

**EMERGENCY appointments can be booked
on the same day by ringing before 11 am.**

**Note a preference cannot be offered for
doctor is it is an emergency appointment.**

Telephone consultations DAILY –

For queries, results and prescriptions.

SERVICES

1. CHILD DEVELOPMENT & VACCINE CLINIC
Run by health visitor and doctor Wednesday
1.30 - 3.30pm
2. HEALTH CHECKS, DIABETES CHECKS & CHRONIC
DISEASE CHECKS
3. TRAVEL VACCINATIONS
4. WOMEN'S HEALTH
 - Contraceptive Pill
 - Full sexual health advice & screening service
 - Free condoms and general advice
 - Coils and Implants offered.
 - Cervical cytology (Smears)
 - Health Checks
 - Dietitian
 - Phlebotomist
 - Psychology & Drug & Alcohol Counselling

EXTRA SERVICE

- Minor Surgical Procedures:
- Cysts, Moles, lumps and bumps removed
- Joint injections given

PRACTICE CHARTER

All patients can be seen at either site by any of the doctors.

If you are a new patient you will be offered a routine health check. The practice does not discriminate on the grounds of race, gender, social class, age, religion, sexual orientation disability or medical condition.

Like all our patients you will be treated with courtesy and with respect for your privacy and personal beliefs.

We aim to see you on time but delays occur. If this happens we shall try our best to keep you informed.

You can expect to be given a clear explanation of your treatment including any risks and alternatives before you agree to the treatment.

You can expect to be referred to a specialist if the doctor believes that you will benefit from this.

We can give you access to your health records in accordance with the Data Protection Act 1998 or Access to Health Records. Please note there is a fee attached to this request. Please give a week's notice in writing so the surgery can facilitate your request. All staff at the Practice are bound to keep the contents of your records confidential.

Please arrive on time for your appointments and let us know if you cannot keep an appointment so that we can fit someone else in on your cancellation.

Please treat the team at the Practice with the same courtesy and consideration that you expect to receive.

If you need to see the doctor urgently, please telephone the surgery early in the morning and the receptionist will advise you when to come. Please be prepared to wait.

Interpreting Services can be booked in advance. Please ask at reception prior to booking appointments.

ACCESS FOR DISABLED



We have easy access for wheelchair users and Hearing Loop for patients with impaired hearing.

REPEAT PRESCRIPTIONS

If the Doctor agrees, you may obtain repeat prescriptions in the following ways:

- **via reception using the repeat prescription slip**
- **completing an online request form**
- **posting your request with a stamped addressed envelope**

We do NOT accept requests by telephone.

Please note - 48 hours notice is required for all repeat prescriptions

HOME VISITS

Please phone the Practice but remember that is often quicker to be seen in the surgery.

COMMENTS & COMPLAINTS

Complaints and suggestions are welcomed by the Junction Medical Practice and will be dealt with in the strictest confidence. Please address any correspondence to the Practice Manager.

THE JUNCTION MEDICAL PRACTICE

Email: junction.medicalpractice@nhs.net

Website: www.junctionmedicalpractice.co.uk

SITE
ONE

244 Tufnell Park Road

London N19 5EW

Telephone: 0207 272 9105

Fax: 0207 272 8996

SITE
TWO

18 Dartmouth Park Hill

London NW5 1HL

Telephone: 0207 272 1337

Fax: 0207 561 1494

