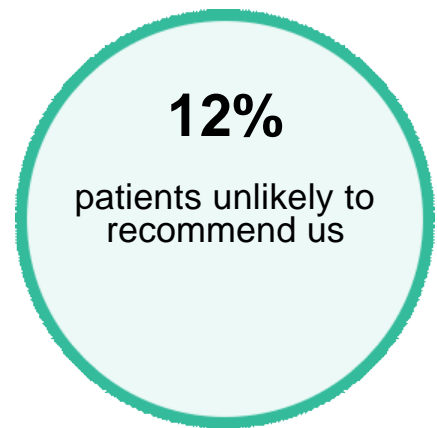
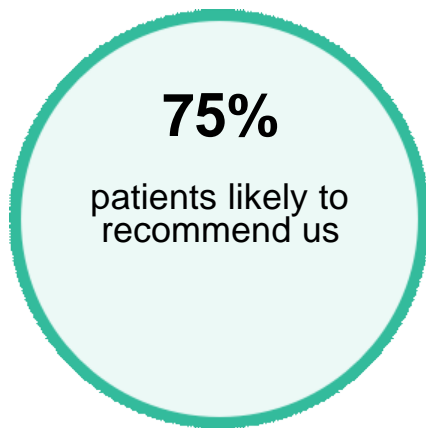


# Littledown Surgery

## Patient Feedback

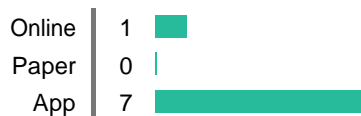
October 2015

8 patients left us feedback.

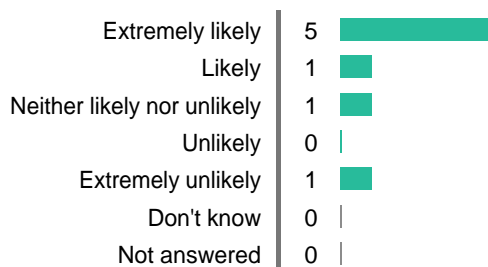


(13% didn't answer or gave a neutral response)

### Spread of Responses



How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



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### Can you tell us why you gave that response?

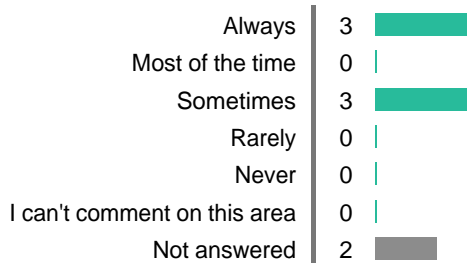
Another 30 minute wait - surgery never runs on time

Dr Murray- very pleasant and thorough 10 out of 10! Very fortunate to have him, and a good colleague for the excellent Dr T

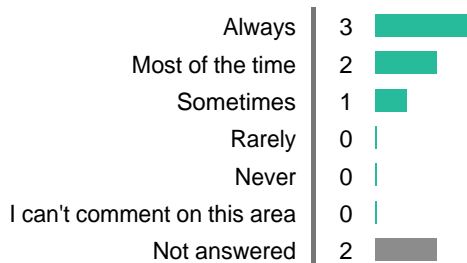
Impressed with interest taken by doctors and other staff

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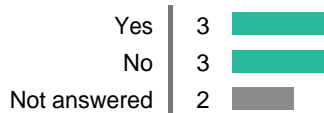
### Do you feel you are treated with respect and dignity by practice staff?



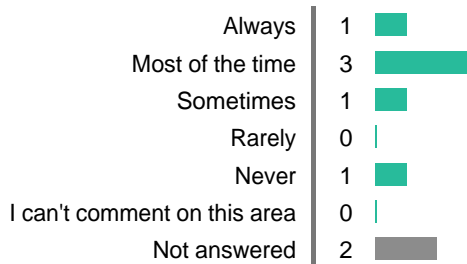
### Are the practice staff friendly?



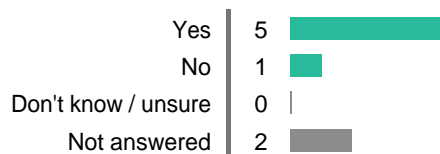
### Are you aware of the late Monday evening surgery 6.30 - 8.20pm?



### Are you satisfied with our telephone system?

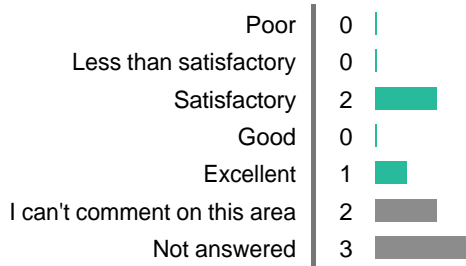


### Would you rather wait in a 'queue' if the telephone line is busy when you ring the surgery?



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**If you have used the triage service, where a doctor calls you back to discuss your problem, what did you think of it?**

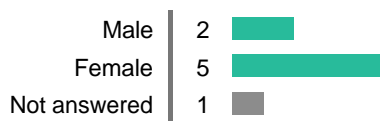


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**Any further comments you would like to make about the surgery?**

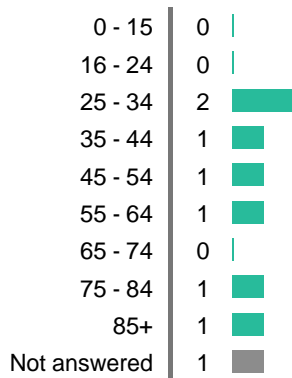
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**What is your gender?**



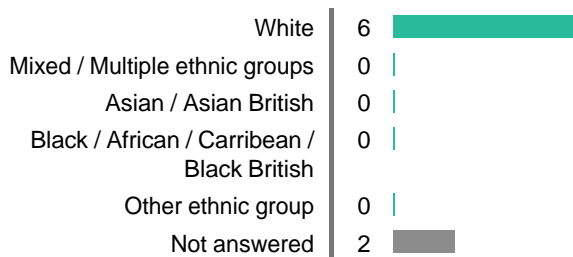
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**What age are you?**



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**What is your ethnic group?**



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**Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? (include any issues/problems related to old age)**

