



# SURGERY NEWS

Autumn Edition - 2013

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## FLU TIME AGAIN!!

Flu vaccination time is here again. This year the normal seasonal flu is combined with H1N1 (Swine Flu) as it has been in previous years. If you fall within the following at risk groups you are entitled to a flu vaccination:

We are running a clinic on **Saturday 12th October** especially for the flu vaccinations. Please contact reception to arrange your appointment now before it is too late.

### BOOK YOUR APPOINTMENT NOW

If you are unsure whether you are eligible for a free flu vaccination please contact reception who will be able to advise you.

### CHILDRENS FLU VACCINATIONS

This year all 2-3 year olds are eligible for protection against flu. This is in the form of nasal drops. If your child is born between 2.9.2009 and 1.9.2011 and you would like them to have the vaccination please contact reception to arrange an appointment in our flu clinic.

## SHINGLES VACCINATIONS

If you are born within the following date of births: 2.9.1942 and 1.9.1943 or 2.9.1933 and 1.9.1934 You are entitled to a free vaccination to help prevent shingles.

Please arrange an appointment with the practice nurse at your earliest convenience.



## DATA SHARING

Information about you and the care you receive is shared, in a secure system, by healthcare staff to support your treatment and care. Information such as your postcode and NHS number, but not your name will be used to link your records in a secure system so your identity is protected.

It is important that we, the NHS, can use this information to plan and improve services for all patients. If you do not want information that identifies you to be shared please inform reception who will make a note on your records. For further information please go to [www.nhs.uk/caredata](http://www.nhs.uk/caredata)

### NEW COMPUTER SOFTWARE

Our computer clinical system is being updated on Wednesday 18th December 2013. While we hope this will go smoothly without any complications we do ask you bear with us on this day in case there are any problems.

### PATIENT REFERENCE GROUP

Are you interested in joining a reference group in order for the surgery to obtain constructive feedback and views on how we perform. We are looking for a cross section of representatives which can include age, carers, employed, unemployed to name but a few.

We would meet regularly to discuss any feedback and also to create a survey to gain knowledge of how well or not of the service we offer.

A constructive and realistic action plan can/will be created to help improve any services that maybe indicated.

If you feel this is something you would like to be involved in please notify the Practice Manager.

## MOBILE NUMBERS AND EMAIL ADDRESSES

We are using the text messaging service to remind you of an appointment you have booked with the surgery. Please can you ensure we have your correct mobile in order for you to receive a text message reminder. If you would like to opt out of this service please inform reception.

Please can you inform reception of your email address if you have one in order to keep your records up to date.

Thank you



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