

BISHOP'S CLOSE MEDICAL PRACTICE

THE HEALTH CENTRE, BISHOP'S CLOSE,
SPENNYMOOR, CO DURHAM. DL16 6ED
TEL 01388 811455



PATIENT PARTICIPATION GROUP

If you would like to be involved
please complete and return the form overleaf...

**Which of the following areas should we focus on?
(please tick all that apply)**

Getting an appointment

Clinical Care

Telephone answering and access

Waiting room facilities

Customer services

Time keeping

Patient information

Opening times

Parking

Other (please specify)

Thank you

Please note that no medical information or questions will be responded to

The information you supply will be used carefully in accordance with the Data Protection Act 1998. The Act gives you the right to know what information is held about you and sets out the rules to make sure that this information is handled properly.